FOR MEDICAL PROVIDERS | PROVIDER PARTNER PROGRAM

Working With B&D on Shared Patients

When your patient is also our client, we want your office to spend less time chasing us. Here is what every provider who works with B&D can count on, free of charge.

A real person to call

One line for lien questions, records and case status: **(888) 977-2238** or **newclient@bdinjury.com**. Give us the patient's name and we route you to the team handling the file.

Lien acknowledgment in writing

Send your lien and we confirm it in writing. If a patient changes firms, we tell you.

Case status when you ask

Where the case stands and roughly what comes next, shared with the client's permission.

Records requests done once

One request that asks for everything we need, so your staff is not answering the same request three times.

Straight answers on reductions

Any reduction request comes with a written breakdown of the settlement, fees, costs and other liens, shared with the client's consent.

Free staff training

A 30- to 45-minute lunch session for your front desk and billing team on liens, med pay, deadlines and records.

Free resources for your office

- [ ] **Getting Paid on Injury Cases**: a provider's guide to liens, letters of protection and settlement timing
- [ ] **Documentation Checklist for Injury Patients**: what to capture at every visit
- [ ] **Hurt in an Accident? Your First 30 Days**: a waiting room handout in English and Spanish

Download them at **bdinjurylawgroup.com/referral-partners** or ask us for printed copies.

WHAT WE ASK IN RETURN: NOTHING

B&D does not pay referral fees to providers, set quotas or expect referrals. Nothing on this page depends on whether you ever refer a patient to us. California's Rules of Professional Conduct do not allow lawyers to give anything of value in exchange for recommendations, and we follow them.

QUESTIONS? TALK TO US

(888) 977-2238 | Los Angeles office (310) 424-5252 | bdinjurylawgroup.com

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